



10 YEAR
LIMITED FABRIC WARRANTY

This warranty pertains to products manufactured by SATTLER AG of Graz, Austria (hereinafter referred to as "Sattler").

Except as specifically stated herein, there are no warranties, either expressed or implied, by operation of law or otherwise. Sattler disclaims any implied warranties of merchantability and fitness for a particular purpose. Sattler warranties extend solely to the original purchaser of Sattler's fabric.

This warranty applies to our 100% solution dyed acrylic fabric for a period of ten (10) years** from the original date of purchase and protects against excessive loss of its protective function.

**During years 1 through 8 of the warranty period, Sattler will replace or repair any defective item of the fabric or part or component of the fabric with new equivalent fabric, once the fabric has been verified as being a Sattler manufactured cloth by the sewn-in label and the defect has been reasonably determined and identified as a warranty defect. During years nine (9) and ten (10), Sattler will allow replacement of the fabric at the then current price, less 30% discount in year nine and less 15% discount in year 10.

Any claim under this warranty must be made and reported to Sattler's sales or customer service representative within 15 days of the occurrence of the defect.

Customer shall give Sattler the opportunity to verify and determine the extent of the defect and the damage caused prior to repairing any alleged damage or replacing any defective fabric. This shall include the opportunity to receive samples of the fabric for further analysis. All costs of diagnosis of a warranty defect are the responsibility of Sattler. Any costs of diagnosis of a non-warranty defect shall be borne by the customer.

Under no circumstances shall the replacement or repair of any fabrics result in an extension of the warranty period granted herein. The customer shall not attempt to repair the fabric without prior communication with Sattler. Because the fabrics require on-going maintenance, the preceding warranty is not a substitute for maintenance services or other support services.

This warranty does not cover atypical wear and tear of the fabric, and any defect under warranty attributable in whole or in part to (i) accidents, misuse, abuse, negligence or failure of the customer to follow instructions for proper use, care, cleaning and treatment of the fabrics, improper installation (ii) external factors, e.g., fire, flood, (iii) environmental factors, e.g. air pollution, bird excrements, (iv) damage caused by mechanical problems or improper processing or handling of the fabrics, or (v) normal wear and tear of the fabrics. Furthermore, this warranty does not cover any costs associated with replacement of the fabric, including freight and labor and installation.



www.sattler-corp.com

